


Warehousing & Distribution



bpointelligence





About BPO Intelligence

BPO Intelligence is an award-winning and highly innovative company that specialises in education marketing and communications.

Our track record is proven with over 200 education institutions globally using our services, including Australia, New Zealand, United Kingdom, Ireland, United States, Canada and parts of Europe.

We are the only provider in the education space to offer a complete, end-to-end range of services, saving you time and greatly reducing your overall costs.

We believe it's imperative that our actions and behaviour adhere to the highest ethical standards.

At BPO intelligence, we are committed to developing new skills and investing in new technologies in order to grow.

And finally, we endeavour to lead the way through innovation, courage, vision, and integrity.



About our warehousing and distribution services

BPO Intelligence offers warehousing and distribution services from its locations in Australia and India. Our warehouse in India is closer to key international student markets ensuring your goods get to market faster while also significantly reducing freight costs.

Our warehousing and distribution services are part of our single supplier model, offering us the flexibility to dispatch your goods faster and allowing you to operate a more streamline workflow.

With BPO Intelligence, you're always in control of your stock with use of our proprietary online platform for ordering, tracking, and monitoring of all print and dispatch orders.

We take care of everything from storage, pick and pack to dispatch, and will freight deliver anywhere in the world using a range of delivery services, which are tracked via our online system.

"We're not spending staff time packing boxes or taking things to the post office. We can focus more on our core business."

GABRIELLE ROLAN

Acting Pro Vice-Chancellor External Relations,
University of New England



Our single-supplier model

An online portal like no other

With BPO Intelligence you're always in control of your stock – manage warehousing and track deliveries online – with use of our proprietary online platform.

Access to Advanced Online Portal

We run our own proprietary technology for quoting, ordering, tracking and reporting of all print and dispatch orders. BPO Intelligence is a leading provider of such a system to education institutions globally.

Our online portal receives data feeds from our courier providers, which means all shipments can be tracked within the system.

Access to Global Agent Directory

You gain access to our agent database, offering you updated contact information for agents and their offices worldwide. This ensures you have the most recent information required for sending marketing materials or other important documents, saving you time for other core business.

Access to Event Database

You're provided access to our event database, so you always know in advance what important events, open days, and/or conferences are coming up. We ensure you're always informed so you can plan ahead and prepare your collateral well in advance. This is just one more benefit we provide at no added cost.

Online Freight Order Management Including Tracking

Our online ordering system is highly secure and allows for multiple users to request and receive quotes, place orders, upload artwork, approve proofs and provide online job tracking and general reports. Secure access can be provided to any number of users.

Online Tracking of Costs by Agents, Department or Collateral

Orders can be charged to individuals, departments, faculties, region and/or cost centres. Quotes and invoices can be stored on the system and downloaded by the finance-approved users if required. We can also set up an approval workflow for you so that nominated users and agents can be given order request rights. These order requests will then be routed to the nominated staff for approval, modification or rejection.

Stock Management

You can manage stock using our online ordering and tracking system, and your stock can be stored at our warehouse located on site at our purpose built facility. When supplies are running low, we can even set alerts for you, to notify you when your stock is low. Due to our flexibility, you can place additional orders and monitor stock levels at any time.



We deliver you savings and peace of mind

BPO Intelligence warehousing and distribution services are part of our end-to-end service model, saving you time, reducing your costs, and getting your goods to market faster. We reduce your overall costs through

innovation and efficiency. That's always been our way. We believe in transparent pricing and for you that means no surprises. Below is what your overall costs include with our BPO model compared to a Traditional Model.

Service	BPO Model	Traditional Model
Dedicated Account Manager	No Charge	Charges May Apply
Warehousing		
• Inwards goods	No Charge	Charges Apply
• Outwards goods	No Charge	Charges Apply
• Storage	No Charge	Charges Apply
• Pick 'n' Pack Services	No Charge	Charges Apply
• Order Processing Fee	No Charge	Charges Apply
Distribution		
• Pricing to suit your key markets	Available	Not Available
• Dedicated team to manage distribution exceptions	Available	Not Available
• Management of custom clearance process	No Charge	Charges May Apply
• Support Staff to place orders on your behalf	Available	Not Available
Online Portal		
• Access to global agent directory	No Charge	Not Available
• Access to event database	No Charge	Not Available
• Online freight order management including tracking	Available	Partially Available
• Online tracking of costs by agent, department, or collateral	No Charge	Not Available



Helping you make an informed decision

We provide free cost benefit analysis reporting for freight services. This report shows you the savings you will make when using our services, compared with other providers.

To provide this service, we need:

- Freight invoices for the last 3, 6, or 12 months
- Warehousing invoices (if not included in freight invoices) for the last 3, 6, or 12 months


If you're able to provide a rate card from a previous supplier, we can also use that to conduct a free cost benefit analysis report on your behalf.

This report shows you the savings you will make by using our services. You simply provide us with a current rate card and we'll give you a better price, or provide a comparison and clearly identify areas where you reduce costs overall.

We will generate itemised comparisons of the costs that you have incurred, or will incur with another provider and the costs you will incur with BPO Intelligence.

This is a free service, and has proven to be very helpful for institutions to make an informed decision, using transparent and thorough analysis.

With BPO Intelligence, there are no hidden fees, just added value.



Discover how we
can make your life easier.
Email info@bpointelligence.com
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